USE CASES OF RPA IN HEALTHCARE INDUSTRY

RPA can help healthcare organizations streamline different administrative & healthcare workflows. This helps in achieving operational excellence & delivering great patient experience, while cutting cost significantly.

Simplifying Appointment Scheduling

RPA bots can simplify the overall appointment scheduling processes according to doctor's availability, diagnosis, and location

Speeding up Account Settlement

RPA facilitates error-free processing of bills depending upon costs for consultation fee, diagnostic tests, medicines, ward rooms, and foods

Streamlining Claim Management

RPA software can speed up data processing for insurance claim. Additionally, RPA bots also ensure faster evaluation of claim appeals

Implementing Discharge Instructions

RPA bots can implement accurate discharge instructions & guidelines to patients, such as scheduled appointments, tests, etc.

Improving Healthcare Services

The data gathered by RPA can be analysed to generate insights into how to improve overall healthcare services

Improving Revenue Cycle Functions

RPA software can help healthcare organizations improve the overall revenue cycle functions, such as appointment requests, claim denials, billing etc.

Optimizing Regulatory Compliance

RPA ensures that all processes are organized, documented, and traceable; this helps in optimizing regulatory compliance

R SYSTEMS

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